

**STUDENT FEEDBACK AND FREE PRIZE DRAW
(Basic Skills/ESOL - Academic Year 2011/12)**

If you need some help to fill in this form please ask your tutor who will be happy to help. You can also contact the Learning Support Team.




The College is committed to constantly making its services better and the answers you give will be taken very seriously. As a thank you for taking part, you can enter into a prize draw for a voucher. Please note that no-one in the College will know who you are. Thank you for your help.

Course: (Course title printed here by QDP)

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

Please place **ONE** cross in the box (using black/blue ink), e.g. , next to the statement that most much you agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree

 Agree   Disagree

Office Use Only

Before You Started At The College

- | | | | | | |
|------|---|---|----------------------------|----------------------------|----------------------------|
| (7) | 1 | The teachers told me about all the courses I could do | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (17) | 2 | The teachers made it easy for me to start my course | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (19) | 3 | I got help when I chose my course | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (21) | 4 | The leaflets were helpful | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |

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My Induction

- | | | | | | |
|-------|---|--|----------------------------|----------------------------|----------------------------|
| (106) | 5 | I know how to change to another course | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (34) | 6 | I feel I am on the right course | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (24) | 7 | What the teachers said helped me | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (26) | 8 | I had enough help to start my course | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (114) | 9 | The teachers told me about the Student Union | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |

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Teaching and Learning

- | | | | | | |
|------|----|---|----------------------------|----------------------------|----------------------------|
| (35) | 10 | The teaching on my course is good | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (37) | 11 | My teachers use different ways to help me learn | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (39) | 12 | My teachers help me to join in with the class | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (45) | 13 | My course is helping my skills to get better | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |




(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely:

2 - Agree Mostly:

3 - Disagree

		12	2	0	0			
						 Agree	 →	 Disagree
Office Use Only		Teaching and Learning (contd)						
(50)	14	I am doing well			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(51)	15	My lessons start on time			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(53)	16	My teacher tells me what I have to learn in each lesson			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(294)	17	The things in class that help me to learn are good			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(55)	18	My course is exciting			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(62)	19	The workshops at College help me			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(65)	20	Teachers help me to learn things that will help me in real life			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(71)	21	My teachers make sure that I know what I am doing			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(48)	22	My teachers push me to do my best			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(73)	23	I can get on well with my teacher			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(75)	24	My teachers treat us all the same			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(80)	25	I am using the Learning Centres to help me with my course			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
Office Use Only		Tests/Assessments						
(82)	26	I know when I have got to finish my work by			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(91)	27	Teachers tell me what I am doing well and how I can get better			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
Office Use Only		Organisation of My Course						
(94)	28	The College runs my course well			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(99)	29	There is always a teacher at class times			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
Office Use Only		Wellbeing						
(107)	30	I know who to ask for help with any problems			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(109)	31	Any help I get from the College is good			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(124)	32	I have spoken to the teachers about my extra learning support			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(131)	33	My mentor helps me with any problems			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(141)	34	I join in with the trips out and sports teams			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(407)	35	No one has bullied me in any way			1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	




(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely:

2 - Agree Mostly:

3 - Disagree

	13	3	0	0		
						
				Agree	→	Disagree
Office Use Only	<u>Wellbeing (contd)</u>					
(406)	36	I know I have to work safely	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(405)	37	The teachers make sure I am safe and well looked after	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(176)	38	People will not steal my things at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(178)	39	All of the other students are good when they are at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(179)	40	All the staff are friendly and helpful	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(31)	41	I have been treated fairly while I have been at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(163)	42	People are always kept safe at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
Office Use Only	<u>My Next Step</u>					
(149)	43	I know what I can do when my course ends	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
Office Use Only	<u>Accommodation and Equipment</u>					
(157)	44	The rooms I use for my course are tidy and clean	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
Office Use Only	<u>General Cross College Facilities and Services</u>					
(169)	45	I have used the College café	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(170)	46	The food in the café is worth the money	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(173)	47	The toilets are clean and looked after	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(175)	48	The signs around the College are clear	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
Office Use Only	<u>Quality Assurance</u>					
(181)	49	I am happy with my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(183)	50	I would tell a friend to do the same course as me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(184)	51	I would tell a friend to come to this College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(186)	52	I like coming to the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(297)	53	The teachers ask me what I think about College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	
(266)	54	People at College listen to what I think	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	

(please continue over the page)




Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely;

2 - Agree Mostly;

3 - Disagree

■ 14 4 0 0 ■




 Agree → Disagree

Office
Use
Only

Quality Assurance (contd)

- | | | | | | |
|-------|----|---|----------------------------|----------------------------|----------------------------|
| (383) | 55 | I feel that I can help to change things in the College | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (300) | 56 | Things are better after I said what I think about College | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |
| (223) | 57 | I am happy with my College | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> |

About Yourself (Please place ONE cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(191) **Attendance:** Full Time 1 Part Time Day 2 Part Time Evening 3
 Part Time Day & Evening 4

(188) **Gender:** Male 1 Female 2 Prefer not to answer 3

(424) **Gender Reassignment:** Have you or do you plan to change gender?
 Yes 1 No 2

(425) **Sexual Orientation:**
 Heterosexual or Straight 1 Gay or Lesbian 2
 Bisexual 3 Prefer not to answer 4

(187) **Age:** (School Students) 14 - 16 1 16 - 19 2 20+ 3

(please continue over the page)

About Yourself (contd) (Please place ONE cross in appropriate box)(189) **Ethnicity (Census 2011)**

Prefer not to answer	<input type="checkbox"/>	1	Arab	<input type="checkbox"/>	2
Asian/Asian British - Bangladeshi	<input type="checkbox"/>	3	Asian/Asian British - Indian	<input type="checkbox"/>	4
Asian/Asian British - Pakistani	<input type="checkbox"/>	5	Asian/Asian British - Any other Asian background	<input type="checkbox"/>	6
Black/African/Caribbean/Black British - African	<input type="checkbox"/>	7	Black/African/Caribbean/Black British - Caribbean	<input type="checkbox"/>	8
Black/African/Caribbean/Black British - Any other background	<input type="checkbox"/>	9	Chinese	<input type="checkbox"/>	10
Mixed - White & Asian	<input type="checkbox"/>	11	Mixed - White & Black African	<input type="checkbox"/>	12
Mixed - White & Black Caribbean	<input type="checkbox"/>	13	Mixed - Any other Mixed/Multi Ethnic background	<input type="checkbox"/>	14
White - English/Welsh/Scottish/Northern Irish/British	<input type="checkbox"/>	15	White - Gypsy or Irish Traveller	<input type="checkbox"/>	16
White - Irish	<input type="checkbox"/>	17	White - Any other White background	<input type="checkbox"/>	18
Any other Ethnic group	<input type="checkbox"/>	19			

(202) **Do you have a Learning Difficulty?** Yes 1 No 2

(203) **Do you have a Disability?** Yes 1 No 2

(426) **Religion or Belief:**

No Religion	<input type="checkbox"/>	1	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	<input type="checkbox"/>	2
Buddhist	<input type="checkbox"/>	3	Hindu	<input type="checkbox"/>	4
Jewish	<input type="checkbox"/>	5	Muslim	<input type="checkbox"/>	6
Sikh	<input type="checkbox"/>	7	Any Other Religion	<input type="checkbox"/>	8
Prefer Not to Answer	<input type="checkbox"/>	9			

(please continue over the page)

General Comments

Do you have any general comments about your course or the College?
(For example, aspects which have been very successful or ideas you have on how your course could be improved)

The College has a range of support services to help you succeed on your programme. The Student Handbook provides you with information about which services are available and how to make best use of them.

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

Thank you for completing this survey

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name _____

Course _____