

**STUDENT FEEDBACK AND FREE PRIZE DRAW
(Distance Learning - Academic Year 2011/12)**

11 1

If you need some help to fill in this form please ask your tutor who will be happy to help. You can also contact the Learning Support Team.

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

The College is committed to constantly making its services better and the answers you give will be taken very seriously. As a thank you for taking part, you can enter into a draw for a voucher. Please note that no-one in the College will know who you are. Thank you for your help.

Course: (Course title printed here by QDP)

Please place **ONE** cross in the box (using black/blue ink), e.g. , next to the statement that best describes how much you agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

Office Use Only		☺ Agree Completely		☹ Disagree Completely	N/A	
	<u>Before You Started At The College</u>					
(7)	1 I was told all I needed to know about the choice of courses available	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(16)	2 I was given sufficient information about my chosen course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(3)	3 The guidance I was given was good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
	<u>My Induction/Introduction to the College</u>					
(26)	4 I was given all that I needed to help me start the course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(30)	5 I am aware of the complaints procedure	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(34)	6 I feel I am on the right course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(110)	7 I know the kind of support I can get from the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
	<u>Teaching and Learning</u>					
(44)	8 My course is helping me with my own development	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(50)	9 I am making good progress	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(56)	10 I get learning materials quickly	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(75)	11 I am treated fairly and equally	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(79)	12 I know I am entitled to use the Learning Centres	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(80)	13 The Learning Centres are useful	<input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
	<u>Tests/Assessments</u>					
(85)	14 Assessment tasks are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(87)	15 Assessment of my work is fair	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

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Tests/Assessments (contd)

 Agree Completely \longrightarrow  Disagree Completely N/A

- | | | | | | | | |
|------|----|--|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| (88) | 16 | I get quick feedback from my tutor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (91) | 17 | The feedback I get tells me what I am doing well and where I need to improve | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (92) | 18 | I know what to do if I disagree with my marks | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |

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Organisation of My Course

- | | | | | | | | |
|-------|----|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| (101) | 19 | Contact times with my tutor run to schedule | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (104) | 20 | I receive good support from my tutor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (105) | 21 | I get on well with my tutor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (193) | 22 | I have the chance to discuss my workload with my tutor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (194) | 23 | Discussions with my tutor are focused and lead to a clear learning plan | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |

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My Next Step

- | | | | | | | | |
|-------|----|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| (149) | 24 | I am aware what I can do after my course ends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
|-------|----|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|

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Quality Assurance

- | | | | | | | | |
|-------|----|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| (181) | 25 | I am satisfied with my course | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (182) | 26 | I am achieving what I set out to do | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (183) | 27 | I would recommend my course to a friend | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (184) | 28 | I would recommend the College to a friend | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (297) | 29 | I am asked for my views | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (266) | 30 | The College listens to my views | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (300) | 31 | Things have got better as a result of learner views | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (223) | 32 | Overall, I am satisfied with the College | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |

(please continue over the page)

About Yourself (Please place ONE cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(188) **Gender:** Male 1 Female 2 Prefer not to answer 3

(424) **Gender Reassignment:** Have you or do you plan to change gender?
Yes 1 No 2

(425) **Sexual Orientation:**
Heterosexual or Straight 1 Gay or Lesbian 2
Bisexual 3 Prefer not to answer 4

(187) **Age:** (School Students) 14 - 16 1 16 - 19 2 20+ 3

(189) **Ethnicity (Census 2011)**

Prefer not to answer 1 Arab 2
Asian/Asian British - Bangladeshi 3 Asian/Asian British - Indian 4
Asian/Asian British - Pakistani 5 Asian/Asian British - Any other Asian background 6
Black/African/Caribbean/Black British - African 7 Black/African/Caribbean/Black British - Caribbean 8
Black/African/Caribbean/Black British - Any other background 9 Chinese 10
Mixed - White & Asian 11 Mixed - White & Black African 12
Mixed - White & Black Caribbean 13 Mixed - Any other Mixed/Multi Ethnic background 14
White - English/Welsh/Scottish/Northern Irish/British 15 White - Gypsy or Irish Traveller 16
White - Irish 17 White - Any other White background 18
Any other Ethnic group 19

(202) **Do you have a Learning Difficulty?** Yes 1 No 2

(203) **Do you have a Disability?** Yes 1 No 2

(please continue over the page)

About Yourself (contd) (Please place ONE cross in appropriate box)(426) **Religion or Belief:**

No Religion	<input type="checkbox"/>	1	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	<input type="checkbox"/>	2
Buddhist	<input type="checkbox"/>	3	Hindu	<input type="checkbox"/>	4
Jewish	<input type="checkbox"/>	5	Muslim	<input type="checkbox"/>	6
Sikh	<input type="checkbox"/>	7	Any Other Religion	<input type="checkbox"/>	8
Prefer Not to Answer	<input type="checkbox"/>	9			

General Comments

Do you have any general comments about your course or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

Thank you for completing this survey

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name

Course