

**STUDENT FEEDBACK AND FREE PRIZE DRAW
(Exit - Full Time - May 2010)**



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If you need some help to fill in this form please ask your tutor who will be happy to get help for you from the Learning Support Team.

The College is committed to constantly making its services better and the answer will be taken very seriously. As a thank you for taking part, you can enter into a voucher. **Please note that no-one in the College will know who you are.** Thank you.

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

Course: (Course title printed here by QDP)

Please place **ONE** cross in the box (using **black/blue** ink), e.g. , next to the number that most much you agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely

Office Use Only		Agree Completely \longrightarrow Disagree Completely					N/A
<u>General Cross College Facilities and Services</u>							
(170)	1 The food in the café is good value	1	2	3	4	5	
(171)	2 The people in the admin team, e.g. where I get my bus pass/EMA/ make payments, are helpful to me	1	2	3	4	5	
(173)	3 The toilets are clean and well serviced	1	2	3	4	5	
(174)	4 The people on reception are helpful to me	1	2	3	4	5	
(175)	5 The directions and signs around the College are clear	1	2	3	4	5	
<u>Wellbeing</u>							
(176)	6 My property and I are safe while I am at the College	1	2	3	4	5	
(178)	7 All the other students behave well when they are in the College	1	2	3	4	5	
<u>My Next Step</u>							
(149)	8 I am aware what I can do after my course ends	1	2	3	4	5	
(150)	9 I have had the help I needed to decide what to do next	1	2	3	4	5	
(314)	10 I have had the help I needed to develop my CV and interview skills	1	2	3	4	5	
(152)	11 I know how to look for a job	1	2	3	4	5	
(154)	12 I found the College careers and jobsearch services useful	1	2	3	4	5	
(155)	13 I am confident to apply for jobs	1	2	3	4	5	
(230)	14 I have had the help I needed to apply to university/higher education	1	2	3	4	5	

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

		12	2	0	0						
							☺	☹			
							Agree Completely	Disagree Completely	N/A		
Office Use Only	Quality Assurance										
(83)	15	Assignments are spread across the course					1	2	3	4	5
(93)	16	Exams and tests are well organised					1	2	3	4	5
(180)	17	All students are treated fairly and equally					1	2	3	4	5
(181)	18	I am satisfied with my course					1	2	3	4	5
(182)	19	I am achieving what I set out to do					1	2	3	4	5
(183)	20	I would recommend my course to a friend					1	2	3	4	5
(184)	21	I would recommend the College to a friend					1	2	3	4	5
(186)	22	Overall, I enjoyed coming to College					1	2	3	4	5
(223)	23	Overall, I am satisfied with the College					1	2	3	4	5

About Yourself (Please place ONE cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(188) **Gender:** Male ₁ Female ₂

(187) **Age:** (School Students) 14 - 16 ₁ 16 - 19 ₂ 20+ ₃

(190) **Ethnicity:** Prefer not to answer ₁ Black African ₂ Black Caribbean ₃
 Black other ₄ Bangladeshi ₅ Chinese ₆
 Indian ₇ Pakistani ₈ White ₉
 Other ₁₀

(202) **Do you have a Learning Difficulty?** Yes ₁ No ₂

(203) **Do you have a Disability?** Yes ₁ No ₂

(please continue over the page)

General Comments

Do you have any general comments about your course or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

The College has a range of support services to help you succeed on your programme. The Student Handbook provides you with information about which services are available and how to make best use of them. Your tutor is able to arrange for you to receive individual guidance and support.

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

Thank you for completing this survey

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name

Course