

**STUDENT FEEDBACK AND FREE PRIZE DRAW
(Induction - Full Time - September 2009)**



11 1

If you need some help to fill in this form please ask your tutor who will be happy to help. If you are a member of the Learning Support Team.

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

The College is committed to constantly making its services better and the answers you give will be taken very seriously. As a thank you for taking part, you can enter into a prize draw for a £50 voucher. **Please note that no-one in the College will know who you are.** Thank you for your help.

Course: (Course title printed here by QDP)

(315) 1 **How did you find out about the College?** (Please place ONE cross in appropriate box)

Careers Teacher	<input type="checkbox"/>	1	Careers Adviser	<input type="checkbox"/>	2
Employer	<input type="checkbox"/>	3	Prospectus	<input type="checkbox"/>	4
Website	<input type="checkbox"/>	5	Family/friends	<input type="checkbox"/>	6
Advert	<input type="checkbox"/>	7	Careers Event	<input type="checkbox"/>	8
Other	<input type="checkbox"/>	9			

(316) 2 **What made you decide to study at this College?** (Please place a cross in all that apply)

I wanted to leave school	<input type="checkbox"/>	1	My friends come to this College	<input type="checkbox"/>	2
It offered the right course for me	<input type="checkbox"/>	3	It has a good reputation	<input type="checkbox"/>	4
Good childcare facilities	<input type="checkbox"/>	5	It was recommended to me	<input type="checkbox"/>	6
It is easy to get to	<input type="checkbox"/>	7	Other	<input type="checkbox"/>	8

Please place ONE cross in the box (using **black/blue** ink), e.g. , next to the number which best describes how much you agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

Office Use Only	<u>Before You Started At The College</u>	
(7)	3	I was told all I needed to know about the choice of courses available
(16)	4	I was given sufficient information about my chosen course
(2)	5	When I applied I was dealt with promptly

☺		☹		N/A
Agree Completely	Disagree Completely			
1	2	3	4	5
1	2	3	4	5
1	2	3	4	5

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

		12	2	0	0						
						☺	☹				
						Agree Completely	Disagree Completely	N/A			
Office Use Only		<u>Before You Started At The College (contd)</u>									
(3)	6	The guidance I was given was good					1	2	3	4	5
(8)	7	I knew what entry qualifications I needed for my course					1	2	3	4	5
(288)	8	I know how to get extra support to help me learn					1	2	3	4	5
(5)	9	If I needed it, I received good advice on financial help					1	2	3	4	5
(9)	10	I knew how my work on the course would be assessed					1	2	3	4	5
(10)	11	I knew about any work placements to do with my course					1	2	3	4	5
(11)	12	I knew about any other costs (e.g. for specialist equipment/ materials/ recommended texts) that would be needed for my course					1	2	3	4	5
(13)	13	I was made aware of opportunities open to me after my course					1	2	3	4	5
(6)	14	It was easy to enrol					1	2	3	4	5
Office Use Only		<u>My Induction/Introduction to the College</u>									
(201)	15	I felt welcome on my first day at College					1	2	3	4	5
(25)	16	My Induction/Introduction has helped me settle in to College					1	2	3	4	5
(139)	17	I know about the range of extra activities on offer to me outside my course					1	2	3	4	5
(30)	18	I am aware of the complaints procedure					1	2	3	4	5
(110)	19	I know the kind of support I can get from the College					1	2	3	4	5
(304)	20	I know who to contact if I am absent					1	2	3	4	5
(114)	21	I know what the Student Union does					1	2	3	4	5
(341)	22	The expected standards of work are made clear to me					1	2	3	4	5
(265)	23	The expected standards of behaviour are made clear to me					1	2	3	4	5
(52)	24	The expected standards of attendance and punctuality are made clear to me					1	2	3	4	5
(396)	25	I am aware what to do if I suspect a fellow student is suffering abuse or neglect at College					1	2	3	4	5
(397)	26	I am aware of College arrangements for equal opportunities					1	2	3	4	5
(398)	27	I am aware of College arrangements for dealing with harassment and bullying					1	2	3	4	5
(395)	28	I am aware of the course Health and Safety arrangements					1	2	3	4	5
(116)	29	I have developed an action plan setting out my own goals and aims					1	2	3	4	5

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

		13	3	0	0	
					☺	☹
					Agree Completely	Disagree Completely
					→	
Office Use Only	<u>My Induction/Introduction to the College (contd)</u>					N/A
(35)	30 The teaching on my course is good	1	2	3	4	5
(94)	31 The course is well organised	1	2	3	4	5
(106)	32 I know how I can transfer to another course	1	2	3	4	5
(34)	33 I feel I am on the right course	1	2	3	4	5
Office Use Only	<u>Quality Assurance</u>					
(180)	34 All students are treated fairly and equally	1	2	3	4	5
(178)	35 All the other students behave well when they are in the College	1	2	3	4	5
(184)	36 I would recommend the College to a friend	1	2	3	4	5
(186)	37 I enjoy coming to College	1	2	3	4	5
(223)	38 Overall, I am satisfied with the College	1	2	3	4	5

About Yourself (Please place ONE cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(188) **Gender:** Male ₁ Female ₂

(187) **Age:** (School Students) 14 - 16 ₁ 16 - 19 ₂ 20+ ₃

(190) **Ethnicity:** Prefer not to answer ₁ Black African ₂ Black Caribbean ₃
 Black other ₄ Bangladeshi ₅ Chinese ₆
 Indian ₇ Pakistani ₈ White ₉
 Other ₁₀

(202) **Do you have a Learning Difficulty?** Yes ₁ No ₂

(203) **Do you have a Disability?** Yes ₁ No ₂

(please continue over the page)

General Comments

Do you have any general comments about your course or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

The College has a range of support services to help you succeed on your programme. The Student Handbook provides you with information about which services are available and how to make best use of them. Your tutor is able to arrange for you to receive individual guidance and support.

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

Thank you for completing this survey

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name

Course
