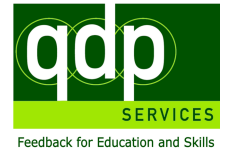


STUDENT FEEDBACK AND FREE PRIZE DRAW
(Part Time Qualification in Community Venues - Academic Year 2011/12)



11 1

If you need some help to fill in this form please ask your tutor who will be happy to help. Learning Support Team.

The College is committed to constantly making its services better and the answers you give will be taken very seriously. As a thank you for taking part, you can enter into a prize draw for a voucher. Please note that no-one in the College will know who you are. Thank you.

Course: (Course title printed here by QDP)

Please place **ONE** cross in the box (using black/blue ink), e.g. , next to the statement that you most agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

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Before You Started Your Course

		Agree Completely	→	Disagree Completely		N/A
(7)	1 I was told all I needed to know about the choice of courses available	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(16)	2 I was given sufficient information about my chosen course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(2)	3 When I applied I was dealt with promptly	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(3)	4 The guidance I was given was good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(8)	5 I knew what entry qualifications I needed for my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(288)	6 I know how to get extra support to help me learn	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(5)	7 If I needed it, I received good advice on financial help	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(9)	8 I knew how my work on the course would be assessed	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(11)	9 I knew about any other costs (e.g. for specialist equipment/ materials/ recommended texts) that would be needed for my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(13)	10 I was made aware of opportunities open to me after my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(6)	11 It was easy to enrol	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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My Induction/Introduction

(201)	12 I felt welcome on my first day	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(25)	13 My Induction/Introduction has helped me settle in	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(139)	14 I know about the range of extra activities on offer to me outside my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(30)	15 I am aware of the complaints procedure	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

12

2

0

0

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My Induction/Introduction (contd)

			☺ Agree Completely	☹ Disagree Completely	N/A		
(110)	16	I know the kind of support I can get from the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(304)	17	I know who to contact if I am absent	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(114)	18	I know what the Student Union does	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(396)	19	I know what to do if I suspect a fellow student is suffering abuse or neglect	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(397)	20	The College encourages the growth of equality and diversity	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(398)	21	I am aware of College arrangements for preventing/dealing with harassment and bullying	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(395)	22	The course Health and Safety arrangements were made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(413)	23	I was told what to do in case of fire	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(116)	24	I have developed an action plan setting out my own goals and aims	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(106)	25	I know how I can transfer to another course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(34)	26	I feel I am on the right course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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Teaching and Learning

(35)	27	The teaching on my course is good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(36)	28	My teachers know their subjects well	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(37)	29	My teachers use different ways to help me learn	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(49)	30	Teaching and learning methods suit me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(50)	31	I am making good progress	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(51)	32	My sessions start on time	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(53)	33	Learning objectives are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(54)	34	I am kept interested in all my classes	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(80)	35	The Learning Centres are useful	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(295)	36	There are enough teaching and learning materials to help me learn	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(71)	37	My teachers make sure that I know what I am doing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(48)	38	My teachers constantly challenge me to do my best	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(75)	39	My teachers treat us all fairly and equally	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(164)	40	Health and Safety rules are always followed in sessions	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(64)	41	I am learning new skills and new abilities	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

13

3

0

0



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Tests/Assessments

(82) 42 Deadlines for handing in work are clearly stated

(85) 43 Assessment tasks are made clear to me

(83) 44 Assignments are spread across the course

 Agree Completely \longrightarrow  Disagree Completely | N/A

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

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Organisation of My Course

(94) 45 The course is well organised

(99) 46 When my teacher is away, suitable alternative arrangements are made

1 2 3 4 5

1 2 3 4 5

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Accommodation and Equipment

(156) 47 The venue for the course is convenient for me

(157) 48 The accommodation I use for my course is tidy and clean

(159) 49 The rooms I use are suitable for my course

(160) 50 All the equipment I use is of a high standard

(161) 51 I can get technical support when I need it

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

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Wellbeing

(107) 52 I know who to ask for help with any problems

(118) 53 I have 1-1 discussions with my tutor to review my progress

(364) 54 There are opportunities to eat healthily

(406) 55 I am aware of my own responsibilities for safe working practices

(407) 56 I have NOT experienced any bullying (either physical/verbal or e-bullying)

(408) 57 Learners from different backgrounds work well together

(163) 58 I feel safe at this venue

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

1 2 3 4 5

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General Cross College Facilities and Services

(172) 59 I can always find a place to park

(173) 60 The toilets are clean and well serviced

1 2 3 4 5

1 2 3 4 5

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My Next Step

(149) 61 I am aware what I can do after my course ends

(150) 62 I have had the help I needed to decide what to do next

1 2 3 4 5

1 2 3 4 5

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

14

4

0

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Quality Assurance

		☺		☹			
		Agree Completely		Disagree Completely		N/A	
		→					
(181)	63 I am satisfied with my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(182)	64 I am achieving what I set out to do	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(183)	65 I would recommend my course to a friend	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(184)	66 I would recommend the venue to a friend	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(297)	67 I am asked for my views	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(383)	68 I feel that I can influence decisions in the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(300)	69 Things have got better as a result of learner views	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(186)	70 I enjoy coming to the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(223)	71 Overall, I am satisfied with the course and the venue	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	

About Yourself (Please place **ONE** cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(191) **Attendance:** Part Time Day 1 Part Time Evening 2 Part Time Day & Eve 3

(188) **Gender:** Male 1 Female 2 Prefer not to answer 3

(424) **Gender Reassignment:** Have you or do you plan to change gender?
Yes 1 No 2

(425) **Sexual Orientation:**
Heterosexual or Straight 1 Gay or Lesbian 2
Bisexual 3 Prefer not to answer 4

(187) **Age:** (School Students) 14 - 16 1 16 - 19 2 20+ 3

(please continue over the page)

About Yourself (contd)**(189) Ethnicity (Census 2011)**

Prefer not to answer	<input type="text"/>	1	Arab	<input type="text"/>	2
Asian/Asian British - Bangladeshi	<input type="text"/>	3	Asian/Asian British - Indian	<input type="text"/>	4
Asian/Asian British - Pakistani	<input type="text"/>	5	Asian/Asian British - Any other Asian background	<input type="text"/>	6
Black/African/Caribbean/Black British - African	<input type="text"/>	7	Black/African/Caribbean/Black British - Caribbean	<input type="text"/>	8
Black/African/Caribbean/Black British - Any other background	<input type="text"/>	9	Chinese	<input type="text"/>	10
Mixed - White & Asian	<input type="text"/>	11	Mixed - White & Black African	<input type="text"/>	12
Mixed - White & Black Caribbean	<input type="text"/>	13	Mixed - Any other Mixed/Multi Ethnic background	<input type="text"/>	14
White - English/Welsh/Scottish/Northern Irish/British	<input type="text"/>	15	White - Gypsy or Irish Traveller	<input type="text"/>	16
White - Irish	<input type="text"/>	17	White - Any other White background	<input type="text"/>	18
Any other Ethnic group	<input type="text"/>	19			

(202) **Do you have a Learning Difficulty?** Yes 1 No 2

(203) **Do you have a Disability?** Yes 1 No 2

(426) Religion or Belief:

No Religion	<input type="text"/>	1	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	<input type="text"/>	2
Buddhist	<input type="text"/>	3	Hindu	<input type="text"/>	4
Jewish	<input type="text"/>	5	Muslim	<input type="text"/>	6
Sikh	<input type="text"/>	7	Any Other Religion	<input type="text"/>	8
Prefer Not to Answer	<input type="text"/>	9			

(please continue over the page)

General Comments

Do you have any general comments about your course or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

The College has a range of support services to help you succeed on your programme. The Student Handbook provides you with information about which services are available and how to make best use of them. Your tutor is able to arrange for you to receive individual guidance and support.

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

Thank you for completing this survey

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name _____

Course _____