

**STUDENT FEEDBACK AND FREE PRIZE DRAW
(Part Time Leisure - Academic Year 2011/12)**

If you need some help to fill in this form please ask your tutor who will be happy to get help for you from the Learning Support Team.



The College is committed to constantly making its services better and the answer will be taken very seriously. As a thank you for taking part, you can enter into a voucher. Please note that no-one in the College will know who you are. Thank you.

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

Course: (Course title printed here by QDP)

Please place **ONE** cross in the box (using black/blue ink), e.g. , next to the amount you agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely

Office Use Only								N/A
		Agree Completely	→	Disagree Completely				
	<u>Before You Started</u>							
(7)	1 I was told all I needed to know about the choice of courses available	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(11)	2 I knew about any other costs (e.g. for specialist equipment/ materials/ recommended texts) that would be needed for my course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(6)	3 It was easy to enrol	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
	<u>My Induction/Introduction</u>							
(201)	4 I felt welcome on my first day	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(24)	5 What I was told about College and my course helped me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(29)	6 The expected standards of Health and Safety at this venue are clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(30)	7 I am aware of the complaints procedure	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(116)	8 I was encouraged to set my personal aims	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
	<u>Teaching and Learning</u>							
(35)	9 The teaching on my course is good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(51)	10 My sessions start on time	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(54)	11 I am kept interested in all my classes	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(294)	12 Teaching and learning resources are good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(71)	13 My teachers make sure that I know what I am doing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		
(91)	14 The feedback I get tells me what I am doing well and where I need to improve	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>		

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

12

2

0



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Teaching and Learning (contd)

(75) 15 My teachers treat us all fairly and equally

(89) 16 My teachers check I am making progress against my aims

									
		Agree Completely	→			Disagree Completely	N/A		
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>

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Organisation of My Course

(94) 17 The course is well organised

(99) 18 When my teacher is away, suitable alternative arrangements are made

1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>

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Accommodation and Equipment

(156) 19 The venue for the course is convenient for me

(159) 20 The rooms I use are suitable for my course

(164) 21 Health and Safety rules are always followed in sessions

1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>

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Wellbeing

(107) 22 I know who to ask for help with any problems

(178) 23 All the other students behave well

(179) 24 The staff are friendly and helpful

(163) 25 I feel safe at this venue

1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>

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Venue Facilities and Services

(168) 26 The venue feels welcoming

(172) 27 I can always find a place to park

(173) 28 The toilets are clean and well serviced

1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>

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Quality Assurance

(182) 29 I am achieving my personal aims

(183) 30 I would recommend my course to a friend

(297) 31 I am asked for my views

(300) 32 Things have got better as a result of learner views

(186) 33 I enjoy coming to this venue

1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>
1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>

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About Yourself (Please place ONE cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(191) **Attendance:** Part Time Day ¹ Part Time Evening ² Part Time Day & Eve ³

(188) **Gender:** Male ¹ Female ² Prefer not to answer ³

(424) **Gender Reassignment:** Have you or do you plan to change gender?
Yes ¹ No ²

(425) **Sexual Orientation:**
Heterosexual or Straight ¹ Gay or Lesbian ²
Bisexual ³ Prefer not to answer ⁴

(187) **Age:** (School Students) 14 - 16 ¹ 16 - 19 ² 20+ ³

(189) Ethnicity (Census 2011)

Prefer not to answer ¹ Arab ²

Asian/Asian British - Bangladeshi ³ Asian/Asian British - Indian ⁴

Asian/Asian British - Pakistani ⁵ Asian/Asian British - Any other Asian background ⁶

Black/African/Caribbean/Black British - African ⁷ Black/African/Caribbean/Black British - Caribbean ⁸

Black/African/Caribbean/Black British - Any other background ⁹ Chinese ¹⁰

Mixed - White & Asian ¹¹ Mixed - White & Black African ¹²

Mixed - White & Black Caribbean ¹³ Mixed - Any other Mixed/Multi Ethnic background ¹⁴

White - English/Welsh/Scottish/Northern Irish/British ¹⁵ White - Gypsy or Irish Traveller ¹⁶

White - Irish ¹⁷ White - Any other White background ¹⁸

Any other Ethnic group ¹⁹

(202) **Do you have a Learning Difficulty?** Yes ¹ No ²

(203) **Do you have a Disability?** Yes ¹ No ²

(please continue over the page)

About Yourself (contd)

(426) **Religion or Belief:**

No Religion	<input type="text"/>	1	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	<input type="text"/>	2
Buddhist	<input type="text"/>	3	Hindu	<input type="text"/>	4
Jewish	<input type="text"/>	5	Muslim	<input type="text"/>	6
Sikh	<input type="text"/>	7	Any Other Religion	<input type="text"/>	8
Prefer Not to Answer	<input type="text"/>	9			

General Comments

Do you have any general comments about your course, venue or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. Your name will be detached from this survey sheet to protect your anonymity.

Thank you for completing this survey



----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name -----

Course -----